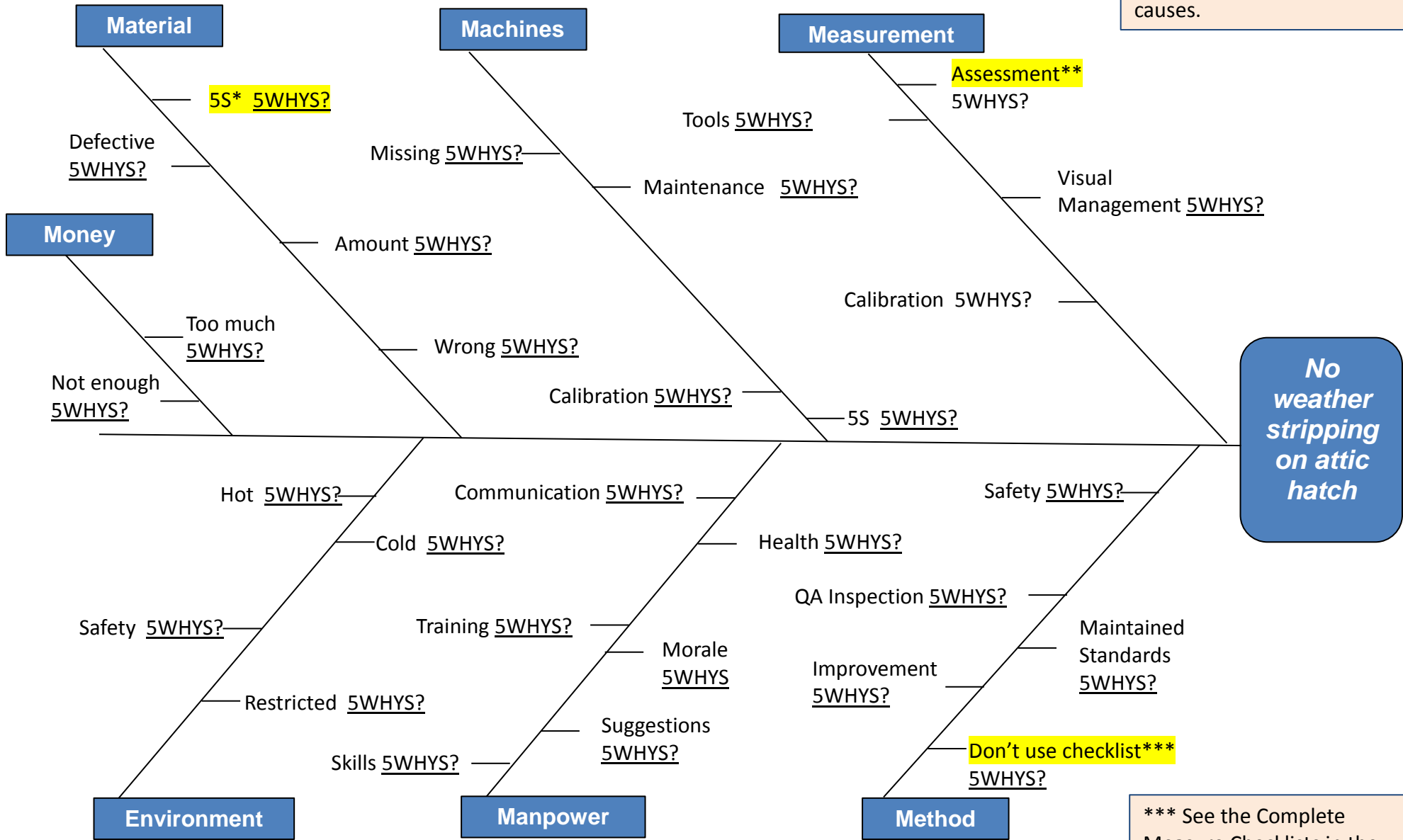


*See the 5S diagram in the *Standardize* section for an approach to dealing with workplace organization

** The lack of a standard assessment method was one root cause identified through the 5 Why's example. This fishbone helped find other root causes.

Problem Solving Fish Bone Diagram (6Ms 1E)



*** See the Complete Measure Checklists in the *Standardize* section for an approach to mistake proofing installation work for installers