



HEAR

The Home Electrification and Appliance Rebates Program

HELPFUL INFORMATION FOR TRADE ALLIES
AND COMMUNITY-BASED ORGANIZATIONS



The Home Electrification and Appliance Rebates Program (also known as HEAR) is an Oregon Department of Energy rebate program that helps low- and moderate-income households switch to high-efficiency electric appliances by offering rebates at the point of sale or through qualified contractors. Rebates may also cover necessary electrical upgrades and weatherization measures to improve home efficiency.

Benefits of HEAR for customers

- Help with lowering energy bills
- Improved home comfort
- Safer, modern electrical appliances
- Rebates up to \$14,000 per residence

Benefits of HEAR for trade allies and community-based organizations

- New customer opportunities
- Support from Energy Trust of Oregon

Home types

- New construction, existing single-family and multifamily homes

What's included

- Rebates for new and existing construction for replacing non-electric equipment or installing electric appliances for the first time.
- Weatherization measures such as insulation, air sealing and ventilation may also be eligible.

Income levels

- Low- and moderate-income households, up to 150% of area median income (AMI)
- Low income - up to 100% of the project costs covered
- Moderate income - up to 50% of the project costs covered

HEAR Rebate Amounts

UPGRADE TYPE	QUALIFIED PRODUCT/MEASURE	REBATE LIMIT
Appliances	Heat Pump Water Heater	\$1,750
	Heat Pump for Space Heating and Cooling	\$8,000
	Electric Heat Pump Clothes Dryer	\$840
	Electric Stove, Cooktop, Range or Oven	\$840
Building Materials	Electric Load Service Center	\$4,000
	Insulation, Air Sealing and Ventilation	\$1,600
	Electric Wiring	\$2,500
Maximum Rebate		\$14,000

Special requirements

- A home energy assessment is required for a rebate on a heat pump for space heating/cooling.
- In Oregon, most projects meet this requirement through a Home Energy Score.
- The assessment checks insulation, duct sealing and the building envelope to ensure efficiency.

Need to know

- Many upgrades must replace non-electric equipment or be first-time installation.
- Most installations must be done by an enrolled trade ally contractor. Some upgrades can be installed by the homeowner.
- Rebates cannot be combined for the same upgrade under both HOMES and HEAR.
- Additional contractor incentives may be available for projects in disadvantaged communities.
- Rebates cannot exceed total project costs.

Required documentation

- Proof of income or documentation of participation in a pre-qualifying program
- Job proposal and invoice
- Home energy assessment results for heat pump projects
- Installation verification

HELPFUL RESOURCES

- Questions? Call Energy Trust of Oregon at **1.888.803.7914** or email us at contact@energytrust.org
- Energy Trust of Oregon program updates at insider.energytrust.org/homes-and-hear



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